



Rural Health Care Division

Administrator's Decision on Rural Health Care Program Appeal*Via Electronic and Certified Mail*

March 25, 2010

Ms. Candace Harden
Southwest Alabama Mental Health Consortium
P.O. Box 964
328 W Claiborne Street
Monroeville, AL 36461

Re: Request for Reconsideration of Denial of Site Status
Southwest Alabama Mental Health Consortium, HCP 17255

Dear Ms. Harden:

The Universal Service Administrative Company (USAC) has completed its evaluation of the letter of appeal, dated September 21, 2009, you submitted on behalf of Southwest Alabama Mental Health Consortium (SWAMH) (Appeal). Your appeal requests that USAC reconsider the USAC Rural Health Care Division's (RHCD) decision that the SWAMH Administration Office site is not a health care provider (HCP) eligible to receive benefits under the Rural Health Care Support Mechanism. Upon review, USAC concludes that this entity is not eligible to receive support.

Decision on Appeal and Explanation: Denied

In the Pilot Program, public or non-profit HCPs may apply for funding to construct a broadband network.¹ HCPs eligible to receive support are defined in the FCC's rules as any:

- (i) post-secondary education institution offering health care instruction including a teaching hospital or medical school;
- (ii) community health center or health center providing health care to migrants;
- (iii) local health department or agency;
- (iv) community mental health center;
- (v) not-for-profit hospital;
- (vi) rural health clinic; or

¹ 47 C.F.R. § 54.601(a)(1). See also *In the Matter of Rural Health Care Support Mechanism*, WC Docket No. 02-60, Order, FCC 06-144, 21 FCC Rcd 11111, ¶ 3 (2006).

- (vii) consortium of health care providers consisting of one or more entities listed above.²

Excluded from the list of eligible HCPs are nursing homes, hospices, other long-term care facilities, pharmacies and emergency medical service facilities.³

Based on research and information provided by SWAMH during the initial review of the application, RHCD concluded that the SWAMH Administration Office was an administrative office, which is not a health care provider as defined by the FCC, and thus not eligible for support under the RHC Pilot Program.

SWAMH argues that the site should be considered an eligible HCP because the site performs administrative functions on behalf of ten eligible HCPs and that without this site “the eligible SWAMH sites participating in this project would not . . . function providing patient services.”⁴ SWAMH also contends that the functions performed at this site are “integral, immediate, and proximate to the patient services” provided by the ten eligible HCPs.⁵

An administrative office is often used to describe a facility separate from the HCP site that performs human resource functions, staffing, payroll, billing, procurement, record keeping, or other administrative functions for the HCP. Administrative office is not an eligibility category listed in the FCC’s rules.⁶ Additionally, the FCC stated in the *Pilot Program Selection Order* that ineligible costs include “program administration or technical coordination that involves anything other than the design, engineering, operations, installation or construction of the network.”⁷ Therefore, RHCD correctly determined that SWAMH Administration Office is not an eligible HCP and the Appeal is denied.

If you wish to further appeal this decision, you may file an appeal with the FCC. Detailed instructions for filing appeals are available at:

<http://www.usac.org/rhc/about/filing-appeals.aspx>

Sincerely,

USAC

² 47 C.F.R § 54.601(a)(1-2).

³ *In the Matter of Rural Health Care Support Mechanism*, Order, WC Docket No. 02-60, FCC 07-198, 22 FCC Rcd 20360, ¶ 71 (2007) (*Pilot Program Selection Order*).

⁴ *Appeal* at 2.

⁵ *Id.* at 5.

⁶ *See* 47 C.F.R § 54.601(a)(1-2).

⁷ *Pilot Program Selection Order*, ¶ 75.

Southwest Alabama Community Mental Health

P. O. Box 964
Monroeville, Alabama 36461
Phone 251-575-4203 Fax 251-575-9459
www.swamh.com



CLARKE COUNTY

September 21, 2009

OUTPATIENT CENTER
129 CLARKE STREET
P. O. Box 759
GROVE HILL, AL 36451
PHONE: (251) 275-4165

CLARKE PLACE GROUP HOME / DAY PROGRAM
300 CARTER DRIVE
P. O. Box 248
GROVE HILL, AL 36451
PHONE: (251) 275-4135 / (251) 275-4136

CONECUH COUNTY

OUTPATIENT CENTER
220 MAGNOLIA AVENUE
EVERGREEN, AL 36401
PHONE: (251) 578-4545

COMPASS ACADEMY
101 PERRYMAN STREET
P. O. Box 944
EVERGREEN, AL 36401
PHONE: (251) 578-0017

ESCAMBIA COUNTY

COMPASS SCHOOL
P. O. Box 845
21280 HWY. 31
FLOMATON, AL 36441
PHONE: (251) 296-2249

BREWTON OUTPATIENT CENTER
1321 McMILLAN STREET
BREWTON, AL 36426
PHONE: (251) 867-3242

BREWTON ACTIVITY CENTER
1321 McMILLAN STREET
BREWTON, AL 36426
PHONE: (251) 867-7683

PINEVIEW APARTMENTS
201 OAKWOOD STREET
BREWTON, AL 36426
PHONE: (251) 867-6287

MONROE COUNTY

ADMINISTRATIVE OFFICES
328 WEST CLAIBORNE STREET
P. O. Box 964
MONROEVILLE, AL 36461
PHONE: (251) 575-4203

OUTPATIENT CENTER
530 HORNADY DRIVE
P. O. Box 964
MONROEVILLE, AL 36461
PHONE: (251) 575-4837

ACTIVITY CENTER / DAY PROGRAM
376 AGRICULTURAL DRIVE
P. O. Box 964
MONROEVILLE, AL 36461
PHONE: (251) 743-3820

Letter of Appeal
Rural Health Care Division – Pilot Program
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036
Phone: (800) 229-5476

Subject: **Letter of Appeal** to USAC Rural Health Care Division (RHCD)

To Whom It May Concern:

Southwest Alabama Mental Health Consortium is **appealing** USAC's Posting Notification Letter dated August 5, 2009 (Attachment 1) which notified us of the posting of the Southwest Alabama Pilot Program Form 465, Request for Proposal, and 465 Attachment Worksheet and which denied the Southwest Alabama Mental Health (SWAMH) Administration Office (465 App Number 17255-01-0001) changing the eligibility of this site to ineligible (see Attachment 2, 465 Attachment Worksheet).

We request USAC reassess the eligibility of this site and make it eligible to receive Pilot Program funding.

Project Name: Southwest Alabama Mental Health Consortium
Project HCP Number: 17255

Funding Year: 2009
Posting Notification Letter: August 5, 2009

Contact Information:

Point of Contact: Candace Harden
Address: P.O. Box 964
328 W. Claiborne Street
Monroeville, AL 36461
Voice: (251) 575-4203
Fax: (251) 575-9459
E-mail: CANDACE@swamh.com

The foundation of our appeal is that the Southwest Alabama Mental Health (SWAMH) Administration Office (465 App Number 17255-01-0001) is an eligible entity because it is a key component of the Southwest Alabama Mental Health (SWAMH) Community Mental Health Center. Without this site the eligible SWAMH sites participating in this project would not be certified as Community Mental Health Centers and would not function providing patient services. Therefore, this site should be eligible to received Pilot Program funding.

Background:

The Southwest Alabama Mental Health/Mental Retardation Center is a Community Mental Health Center that is comprised of eleven (11) sites: an Administration Office and 10 mental health, mental retardation, and substance abuse sites. The Administration Office and seven (7) of the sites are participating in the Pilot Program project in a consortium with three other Community Mental Health Centers (East Central Alabama Mental Health Mental Retardation, South Central Alabama Mental Health Board, and West Alabama Mental Health Board).

SWAMH along with each of the other three participating organizations were certified by the Commissioner for the State of Alabama Department of Mental Health and Mental Retardation as Community Mental Health Centers (Attachment 3) and function as separate Community Mental Health Centers that are participating together in the Pilot Program consortium. In accordance with Alabama Department of Mental Health standards and certification requirements, the administration functions performed by each of these organizations must be performed by each organization for certification as a Community Mental Health Center. Therefore, these administration functions are performed by Community Mental Health Center supporting the patient services at their mental health, mental retardation, and substance abuse sites. In all cases except SWAMH, the facilities where these functions are performed are collocated with one or more of the mental health, mental retardation, or substance abuse services sites. However, in the case of SWAMH they have a separate facility that services all of their 10 sites but still functions together with the mental health, mental retardation, and substance abuse sites as a Community Mental Health Center. SWAMH has centralized the administration functions at the SWAMH Administration Office for efficiency and these functions are not duplicated at the individual SWAMH sites. Therefore, the SWAMH Administration Office is the sole location where these critical functions are performed which enable the SWAMH Community Mental Health Center sites to operate and provision health care services to their communities.

Listed below are the essential functions of the SWAMH Administration Office as it relates to the provision of mental health, mental retardation and substance abuse services:

- Operational support and clinical supervision for all mental health, mental retardation and substance abuse services.
- Indigent Drug Program Pharmacy services.
- Outpatient scheduling for consumer/patients discharged from local or state psychiatric inpatient units. Critical standard for CMHC certification for follow-up within 72 hours of discharge.
- Initial screening/ assessment and scheduling for intake/ evaluation for substance abuse intensive outpatient services.

- Staff credentialing for Medicaid, Medicare, Blue Cross, and State contracts.
- Center accounting, data and consumer/patient records hosted and maintained from server located at this site (the data center circuits have been determined to be eligible per previous correspondence with USAC on this topic).
- Telemedicine network infrastructure equipment is centrally located at this location which serves all members of the project consortium. Equipment enables members to connect to each other and other medical and mental health facilities for staffing of cases with therapists, to conduct discharges with other hospitals, and perform other patient service activities.
- Quality assurance services provided from this site to include incident prevention and management report tracking and review, consumer/patient satisfaction, consumer/patient complaints and grievances report and investigation. Clinical quality review and contract compliance reviews for Medicaid, Medicare and State contract patient services.
- Serves as payee for a number of consumer/patients that are unable to handle their own finances. The Administrative office handles this service for the consumer and accounts and disburses funds for the consumer/patient.
- Receives and executes all contracts for services.

Additional Supporting Information:

In reviewing the FCC Orders, the only reference we were able to locate that refers to the eligibility of administrative sites refers to sites that are included in the project to “***function in an administrative capacity for eligible health care providers within the consortium***”. This section of the Order does not in our opinion apply to the SWAMH Administration Office because the SWAMH Administration Office is a functioning part of the Community Mental Health Center performing the administration functions of the Center that are necessary for the provision of health care services to the SWAMH Center communities. It does not function simply and solely in an ***administrative capacity*** for eligible health care providers within the consortium.

The referenced section is quoted below (Pilot Program Order, FCC 07-198, Para. E.1.73, released November 19, 2007):

“although state organizations and entities do not constitute eligible health care providers, we find they may apply on behalf of eligible health care providers as part of a consortium (e.g., as consortia leaders) to function, for example, in an administrative capacity for eligible health care providers within the consortium. In doing so, however, state organizations and entities are prohibited from receiving any funding from the Pilot Program.²³⁴ In addition, we also find that, like state entities, other not-for-profit ineligible entities may apply on behalf of eligible health care providers as part of a consortium (e.g., as consortia leaders), and otherwise function in an administrative capacity for eligible health care providers within the consortium.²³⁵ Like state organizations and entities, these not-for-profit entities are prohibited from receiving any funding from the Pilot Program.”

Additionally, in Paragraph E.i.c.109 of the Pilot Program Order the FCC recognized that a component of an eligible health care provider is eligible when the facility is “***part of the eligible***

health care provider” even when the function that the facility performs on its own would not be eligible:

“Texas Health Information Network Collaborative and Virginia Acute Stroke Telehealth Project request that the Commission expand the list of facilities eligible for support.³⁵⁰ Section 254(h)(7)(b) of the 1996 Act defines health care providers.³⁵¹ The Commission adopted section 54.601 of its rules based on a plain reading of the statute.³⁵² In the 2006 Pilot Program Order, the Commission explained that it would use the definition of health care provider found in section 54.601 of the Commission rules to determine what facilities are eligible for support. ³⁵³ As explained above, the Commission does not have authority to waive a requirement imposed by statute.³⁵⁴ We conclude, because section 54.601 is based on a statutory requirement, we cannot waive section 54.601 and expand the types of health care facilities that are eligible for support under the Pilot Program.³⁵⁵ We find however, although emergency medical service facilities themselves are not eligible providers for purposes of the RHC Pilot Program, Pilot Program funds may be used to support costs of connecting emergency medical service facilities to eligible health care providers to the extent that the emergency medical services facility is part of the eligible health care provider.”

Furthermore, this finding is analogous to the FCC’s decision in the Schools and Libraries Division (SLD) program that the types of activities conducted at the school district offices and other support activities on school district property are a critical part of organization’s ability to provide educational services (Second Report and Order (FCC 03-101, released April 30, 2003)). As a result, the FCC amended the rules as follows to clarify the meaning of educational purposes, which is one of the tests of eligibility similar to the “patient services” test that seems to have been used for the Pilot Program:

“[A]ctivities that are integral, immediate, and proximate to the education of students, or in the case of libraries, integral, immediate, and proximate to the provision of library services to library patrons, qualify as “educational purposes.” Activities that occur on library or school property are presumed to be integral, immediate, and proximate to the education of students or the provision of library services to library patrons.”

The services provided by the SWAMH Administration Office are in direct support of the eligible SWAMH Community Mental Health Center sites and are integral, immediate, and proximate to the patient services provided at these facilities. If the administration site providing operational direction and supervision of the patient services, data services, billing/patient records, all other accounting functions, quality assurance functions, clinical supervision, credentialing, contract compliance, etc., were not operating then the individual health care provider entities would cease to operate. Therefore, these types of services are integral, immediate, and proximate to the provision of health care services.

Even though the Rural Health Care Program and the Schools and Libraries Program (SLD) are two different programs with different rules, it seems that with this ruling the Commission has signaled that they recognize the administrative activities provided within an organization in support of eligible entities/sites, regardless of physical proximity, are necessary for the eligible sites to be able to provision their services. Therefore, they deemed these sites to be eligible sites.

Summary:

The information we’ve provided demonstrates that the SWAMH Administration Office is a key component of SWAMH Community Mental Health Center; the functions performed at this site are in

direct support of the eligible SWAMH sites (they are integral, immediate, and proximate to the patient services); the eligible SWAMH sites would not be able to provide patient services without the Administration Office and would not be certified as eligible Community Mental Health Centers; and the reference in the Order to administrative sites are not applicable to the SWAMH Administration Office because it functions in the organization to provision health care services. Therefore, request USAC reverse its eligibility decision and identify the SWAMH Administration Office (465 App Number 17255-01-0001) in the Form 456 Attachment Worksheet to an eligible Community Mental Health Center site eligible to receive Pilot Program funding.

Please let me know if you require any additional information to assist you in completing your review.

Sincerely,



Candace Harden
Southwest Alabama Mental Health/
Mental Retardation Board, Inc.
P.O. Box 964
Monroeville, Alabama 36461
PH: 251-575-4203 Fax 251-575-9459

Attachments:

1. Rural Health Care Division Pilot Program Posting Notification Letter, Dated August 5, 2009
2. Form 465 Attachment Worksheet, Southwest Alabama Mental Health Consortium, Posted on RHCP Site August 5, 2009
3. State of Alabama Department of Mental Health and Mental Retardation Letter, Dated September 4, 2008



**Rural Health Care Division
Pilot Program**

100 S. Jefferson Road
Whippany, NJ 07981

<http://www.usac.org/rhc-pilot-program/>
Phone: 1-800-229-5476

August 5, 2009

Candace Harden
Southwest Alabama Mental Health Consortium
328 W. Claiborne St.
Monroeville, AL 36461

RE: Funding Year 2009 Service Request
HCP #17255 Project Name

Dear Candace Harden:

The Rural Health Care Division (RHCD) of the Universal Service Administrative Company (USAC) reviewed the Form 465 and related documents you submitted for the Rural Health Care Pilot Program, and determined that your project is eligible for posting. Your request for service was posted on the Rural Health Care Pilot Program web site on **8/5/09**. Form 465 is the **first** step in applying for universal service support.

All requests for "new service" support must comply with the competitive bidding requirements, which require FCC Form 465 be posted for bids on the RHC Pilot Program web site for 28 days before reaching an agreement to purchase services.

RHCD will post all Form 465s and supporting scoping documents. Unless you are exempt, you must wait 28 days before determining your most cost-effective offer and selecting a vendor.

Ideally, potential bidders will contact you during the 28-day posting period, to bid on rates and conditions of providing your requested service(s). It is not necessary to wait for a bid: you may proactively contact service providers and vendors, so you are ready to complete FCC Form 466A and related documents as soon as the 28-day posting period ends.

Next Steps

- Complete FCC Form 466A and related documents.
- You must include a copy of the contract or service agreement with the service provider with the FCC Form 466A and related documentation.
- Once FCC Form 466A is complete, including the required documentation, notify your coach. Failure to include all documents will delay processing of your application.
- The last step in the process is to complete FCC Form 467. It verifies that you are receiving the approved service(s). Complete this form only after you receive a Funding Commitment Letter from RHCD-Pilot Program.

Finally, in order to ensure long term success of the rural health care networks developed with Pilot Program funds, you must provide a sustainability plan to USAC before receiving the Funding Commitment Letter. You must update your sustainability plan, as needed, in the quarterly reports. An established network that does not appear sustainable may be found in violation of program rules and could be required to repay Pilot Program funds.

Appeals

The RHCD recognizes that some participants will disagree with our decisions. **If you wish to file an appeal, your appeal must be *postmarked* no later than 60 calendar days after this Posting Notification Letter was issued, starting on the date at the top of this letter.** There are two appeal options:

- A. Write an RHCD Letter of Appeal explaining why you disagree with the Posting Notification Letter and what outcome you request, **OR**;
- B. Write an appeal directly to the Federal Communications Commission (FCC) — skipping Option A— explaining why you disagree with the RHCD's decisions. The FCC rules governing the appeals process (Part 54 of Title 47 of the Code of Federal Regulations 54.719 – 54.725 as amended January 24, 2002 by FCC Order 01-376) are available on the RHCD web site (www.rhc.universalservice.org). While you may write directly to the FCC without first presenting your appeal to the RHCD, you are encouraged to write first to the RHCD so that we have an opportunity to review your appeal and grant it, if appropriate.

Please follow these guidelines when submitting a letter of appeal to the RHCD:

1. Write and mail your letter to:

Letter of Appeal
Rural Health Care Division of USAC - Pilot Program
2000 L Street Northwest, Suite 200
Washington, DC 20036
Phone: (800) 229-5476

2. Appeals may be submitted to the RHCD electronically, by fax or by e-mail. E-mail submissions must be submitted to RHCPilot@usac.org. The RHCD will reply to incoming e-mails to confirm receipt. E-mails can be submitted in any commonly used word processing format. Appeals to the RHCD filed by fax must be faxed to 202-776-0080. Appeals submitted by e-mail will be considered filed on a business day if they are received at any time before 12:00 a.m. (midnight), Eastern Standard Time. Similarly, fax transmissions will be considered filed on a business day if the complete transmission is received at any time before 12:00 a.m.
3. Please provide necessary contact information. List the name, address, telephone number, fax number, and e-mail address (if available) of the person who can most readily discuss this appeal with the RHCD.
4. Identify the Project Name and Project HCP Number from this letter.
5. Explain the appeal to the RHCD. Please keep your letter brief and to the point. It must identify a problem and why it is being appealed. RHCD support decisions are made by applying non-discretionary program rules to information submitted by applicants, so a letter simply stating, "We appeal the amount of support" provides no information that could lead to a different decision. Please review the information submitted, and explain precisely what alternate decision you believe RHCD should have reached using that information, within program rules. Please provide documentation to support your appeal.
6. Unless you are filing the appeal via e-mail, you must attach a photocopy of the Posting Notification Letter you are appealing.
7. The RHCD will review all letters of appeal and respond in writing within 45 days of receipt of the appeal. The response will either grant the appeal or will explain why the appeal was not granted.
8. If the participant disagrees with the RHCD's response, it may file an appeal with the FCC within 60 days of the date the RHCD issued its decision in response to the Project letter of appeal. The FCC address to which a Project may direct its appeal is:

Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Documents sent by Federal Express or any other express mail should use the following address:

Federal Communications Commission
Office of the Secretary
9300 East Hampton Drive
Capitol Heights, MD 20743

(8 AM – 7PM ET)

The FCC will not accept hand-delivered or messenger-delivered paper filings at its headquarters. They will be accepted only at the following address:

Federal Communications Commission
Office of the Secretary
236 Massachusetts Avenue, NE, Suite 110
Washington, DC 20002
(8 AM – 7PM ET)

For security purposes, hand-delivered or messenger-delivered documents will not be accepted if they are enclosed in an envelope. Any envelopes must be disposed of before entering the building. Hand deliveries must be held together with rubber bands or fasteners.

Appeals may also be submitted to the FCC electronically, either by the Electronic Comment Filing System (ECFS) or by fax. The FCC recommends filing with the ECFS to ensure timely filing. Instructions for using ECFS can be found on the ECFS page of the FCC web site. Appeals to the FCC filed by fax must be faxed to 202-418-0187. Electronic appeals will be considered filed on a business day if they are received at any time before 12:00 a.m. (midnight), Eastern Standard Time. Fax transmissions will be considered filed on a business day if the complete transmission is received at any time before 12:00 a.m.

Please be sure to indicate Docket Nos. 02-60 on all communications with the FCC. The appeal transmission must also provide the rural health care provider (HCP) name and HCP Number from the letter(s) being appealed, plus necessary contact information including the name, address, telephone number, fax number, and e-mail address (if available) of the person filing the appeal. Unless the appeal is made electronically via ECFS, please include a copy of the USAC letter being appealed.

If you have questions or concerns, please contact the Customer Service Support Center at 1-800-229-5476, and ask for your coach. Hours of operation are 8AM to 8PM, Eastern Time, Monday through Friday.

Sincerely,

USAC, RHCD

(7 pages)

	A	B	C	D	E	F	G	H
1	465 Status	465 App Number	1. HCP Number	2. Consortium Name	3. HCP Name	4. HCP FCC Reg Num	5a. Contact, First Name	5b. Contact, Middle Initial
2	2: Denied - Ineligible	17255-01-0001	17255	Southwest Alabama Mental Health Consortium	Southwest Alabama Mental Health (SWAMH) Administration Office	0017911389	Candace	
3	1: Approved	17255-01-0002	17255	Southwest Alabama Mental Health Consortium	SWAMH Monroe Outpatient Satellite Office	0017911389	Candace	
4	1: Approved	17255-01-0003	17255	Southwest Alabama Mental Health Consortium	SWAMH Escambia Outpatient Satellite Office	0017911389	Candace	
5	1: Approved	17255-01-0004	17255	Southwest Alabama Mental Health Consortium	SWAMH Clarke Outpatient Satellite	0017911389	Candace	
6	1: Approved	17255-01-0005	17255	Southwest Alabama Mental Health Consortium	SWAMH Clarke Outpatient Satellite	0017911389	Candace	
7	1: Approved	17255-01-0006	17255	Southwest Alabama Mental Health Consortium	SWAMH Conecuh Outpatient Satellite	0017911389	Candace	
8	1: Approved	17255-01-0007	17255	Southwest Alabama Mental Health Consortium	SWAMH Conecuh Satellite Compass Intensive Outpatient	0017911389	Candace	
9	1: Approved	17255-01-0008	17255	Southwest Alabama Mental Health Consortium	SWAMH Monroe Satellite Office MI & MR Day Program	0017911389	Candace	
10	1: Approved	17255-01-0009	17255	Southwest Alabama Mental Health Consortium	West Alabama Mental Health Board, Inc. (WAMHB) Hale Outpatient	0017911389	Patricia	
11	1: Approved	17255-01-0010	17255	Southwest Alabama Mental Health Consortium	WAMHB Marengo Office (W.H. Billy Smith)	0017911389	Patricia	
12	1: Approved	17255-01-0011	17255	Southwest Alabama Mental Health Consortium	WAMHB Marengo Satellite Office Activity Center	0017911389	Patricia	
13	1: Approved	17255-01-0012	17255	Southwest Alabama Mental Health Consortium	WAMHB Lloyd, Mathews-Watkins Life Skills Center	0017911389	Patricia	
14	1: Approved	17255-01-0013	17255	Southwest Alabama Mental Health Consortium	WAMHB Choctaw Satellite Office Activity Center	0017911389	Patricia	
15	1: Approved	17255-01-0014	17255	Southwest Alabama Mental Health Consortium	East Central Mental Health Mental Retardation, Inc. (ECMHMR) Admin/Outpatient	0017911389	Don	
16	1: Approved	17255-01-0015	17255	Southwest Alabama Mental Health Consortium	ECMHMR Pike Child Outpatient Satellite	0017911389	Don	
17	1: Approved	17255-01-0016	17255	Southwest Alabama Mental Health Consortium	ECMHMR Pike Satellite MR Day	0017911389	Don	
18	1: Approved	17255-01-0017	17255	Southwest Alabama Mental Health Consortium	ECMHMR Bullock Outpatient Satellite	0017911389	Don	
19	1: Approved	17255-01-0018	17255	Southwest Alabama Mental Health Consortium	ECMHMR Macon Outpatient Satellite	0017911389	Don	
20	1: Approved	17255-01-0019	17255	Southwest Alabama Mental Health Consortium	ECMHMR Bullock Satellite Spring Manor	0017911389	Don	
21	1: Approved	17255-01-0020	17255	Southwest Alabama Mental Health Consortium	South Central Alabama Mental Health Board, Inc. (SCAMHB) Outpatient/Admin	0017911389	Cynthia	
22	2: Denied - Ineligible	17255-01-0021	17255	Southwest Alabama Mental Health Consortium	SCAMHB Covington Satellite Office MI/MR/SA	0017911389	Cynthia	
23	1: Approved	17255-01-0022	17255	Southwest Alabama Mental Health Consortium	SCAMHB Crenshaw Outpatient Satellite	0017911389	Cynthia	
24	1: Approved	17255-01-0023	17255	Southwest Alabama Mental Health Consortium	SCAMHB Butler Outpatient Satellite	0017911389	Cynthia	
25	1: Approved	17255-01-0024	17255	Southwest Alabama Mental Health Consortium	SCAMHB Butler Satellite MR Day	0017911389	Cynthia	
26	1: Approved	17255-01-0025	17255	Southwest Alabama Mental Health Consortium	SCAMHB Coffee Outpatient Satellite	0017911389	Cynthia	
27	1: Approved	17255-01-0026	17255	Southwest Alabama Mental Health Consortium	SCAMHB Coffee Satellite Office MR Day	0017911389	Cynthia	

	I	J	K	L	M	N	O	P	Q	R	S	T
1	5c. Contact, Last Name	6. Address Line 1	7. Address Line 2	8. County	9. City	10. State	11. ZIP	12. Phone	13. Fax	14. Email	15. Mailing Address	16a. Mailing Contact, First Name
2	Harden	328 W. Claiborne St	P.O. Box 964	Monroe	Monroeville	AL	36461	251-575-4203	251-575-9459	CANDACE@swamh.com	2: No, go to Block 3 (26)	
3	Harden	530 Hornady Drive		Monroe	Monroeville	AL	36461	251-575-4203	251-575-9459	CANDACE@swamh.com	1: Yes, complete Block 2 (16-25)	Candace
4	Harden	1321 McMillan Avenue		Escambia	Bretwon	AL	36426	251-575-4203	251-575-9459	CANDACE@swamh.com	1: Yes, complete Block 2 (16-25)	Candace
5	Harden	300 Carter Drive		Clarke	Grove Hill	AL	36451	251-575-4203	251-575-9459	CANDACE@swamh.com	1: Yes, complete Block 2 (16-25)	Candace
6	Harden	129 Clark Street		Clarke	Grove Hill	AL	36451	251-575-4203	251-575-9459	CANDACE@swamh.com	1: Yes, complete Block 2 (16-25)	Candace
7	Harden	416 Magnolia Avenue		Conecuh	Evergreen	AL	36401	251-575-4203	251-575-9459	CANDACE@swamh.com	1: Yes, complete Block 2 (16-25)	Candace
8	Harden	101 Perryman Street		Conecuh	Evergreen	AL	36401	251-575-4203	251-575-9459	CANDACE@swamh.com	1: Yes, complete Block 2 (16-25)	Candace
9	Harden	845 Agriculture Drive		Monroe	Monroeville	AL	36461	251-575-4203	251-575-9459	CANDACE@swamh.com	1: Yes, complete Block 2 (16-25)	Candace
10	Moore	401 First Street		Hale	Greensboro	AL	36744	334-289-2600	334-289-2416	mailto:pmoore@wamhc.org	1: Yes, complete Block 2 (16-25)	Candace
11	Moore	1215 S. Walnut Avenue		Marengo	Demopolis	AL	36732	334-289-2600	334-289-2416	mailto:pmoore@wamhc.org	1: Yes, complete Block 2 (16-25)	Candace
12	Moore	1300-A Old Springhill Road		Marengo	Demopolis	AL	36732	334-289-2600	334-289-2416	mailto:pmoore@wamhc.org	1: Yes, complete Block 2 (16-25)	Candace
13	Moore	1401 Hwy 80 E.		Marengo	Demopolis	AL	36732	334-289-2600	334-289-2416	mailto:pmoore@wamhc.org	1: Yes, complete Block 2 (16-25)	Candace
14	Moore	401 Rogers Street		Choctaw	Butler	AL	36904	334-289-2600	334-289-2416	mailto:pmoore@wamhc.org	1: Yes, complete Block 2 (16-25)	Candace
15	Schofield	200 Cherry Street		Pike	Troy	AL	36081	334-566-6022	334-566-5346	dschofield@ecmhmr.org	1: Yes, complete Block 2 (16-25)	Candace
16	Schofield	1300 US Hwy 231 Bypass		Pike	Troy	AL	36081	334-566-6022	334-566-5346	dschofield@ecmhmr.org	1: Yes, complete Block 2 (16-25)	Candace
17	Schofield	668 N. Hwy 231, Business District		Pike	Brundidge	AL	36010	334-566-6022	334-566-5346	dschofield@ecmhmr.org	1: Yes, complete Block 2 (16-25)	Candace
18	Schofield	202 Abercrombie Street		Bullock	Union Springs	AL	36089	334-566-6022	334-566-5346	dschofield@ecmhmr.org	1: Yes, complete Block 2 (16-25)	Candace
19	Schofield	103 East Oak Street		Macon	Tuskegee	AL	36083	334-566-6022	334-566-5346	dschofield@ecmhmr.org	1: Yes, complete Block 2 (16-25)	Candace
20	Schofield	209 Abercrombie Street		Bullock	Union Springs	AL	36089	334-566-6022	334-566-5346	dschofield@ecmhmr.org	1: Yes, complete Block 2 (16-25)	Candace
21	Hataway	19815 Bay Branch Road		Covington	Andalusia	AL	36420	334-222-2525	334-222-4660	scambhbadmin@alaweb.com	1: Yes, complete Block 2 (16-25)	Candace
22	Hataway	205 Academy Drive		Covington	Andalusia	AL	36420	334-222-2525	334-222-4660	scambhbadmin@alaweb.com	1: Yes, complete Block 2 (16-25)	Candace
23	Hataway	587 Bentley Drive		Crenshaw	Luverne	AL	36049	334-222-2525	334-222-4660	scambhbadmin@alaweb.com	1: Yes, complete Block 2 (16-25)	Candace
24	Hataway	185 Industrial Parkway		Butler	Greenville	AL	36037	334-222-2525	334-222-4660	scambhbadmin@alaweb.com	1: Yes, complete Block 2 (16-25)	Candace
25	Hataway	680 Hardscrabble Road		Butler	Greenville	AL	36037	334-222-2525	334-222-4660	scambhbadmin@alaweb.com	1: Yes, complete Block 2 (16-25)	Candace
26	Hataway	2861 Neal Metcalf Road		Coffee	Enterprise	AL	36330	334-222-2525	334-222-4660	scambhbadmin@alaweb.com	1: Yes, complete Block 2 (16-25)	Candace
27	Hataway	801 Aviation Blvd		Coffee	Enterprise	AL	36330	334-222-2525	334-222-4660	scambhbadmin@alaweb.com	1: Yes, complete Block 2 (16-25)	Candace

	U	V	W	X	Y	Z	AA	AB
1	16b. Mailing Contact, Middle Initial	16c. Mailing Contact, Last Name	17. Mailing Organization	18. Mailing Address Line 1	19. Mailing Address Line 2	20. Mailing City	21. HCP Mailing Address State	22. Mailing ZIP
2								
3		Harden	Southwest Alabama Mental Health/Mental Retardation	328 W. Claiborne St	P.O. Box 964	Monroe	AL	36461
4		Harden	Southwest Alabama Mental Health/Mental Retardation	328 W. Claiborne St	P.O. Box 964	Monroe	AL	36461
5		Harden	Southwest Alabama Mental Health/Mental Retardation	328 W. Claiborne St	P.O. Box 964	Monroe	AL	36461
6		Harden	Southwest Alabama Mental Health/Mental Retardation	328 W. Claiborne St	P.O. Box 964	Monroe	AL	36461
7		Harden	Southwest Alabama Mental Health/Mental Retardation	328 W. Claiborne St	P.O. Box 964	Monroe	AL	36461
8		Harden	Southwest Alabama Mental Health/Mental Retardation	328 W. Claiborne St	P.O. Box 964	Monroe	AL	36461
9		Harden	Southwest Alabama Mental Health/Mental Retardation	328 W. Claiborne St	P.O. Box 964	Monroe	AL	36461
10		Harden	Southwest Alabama Mental Health/Mental Retardation	328 W. Claiborne St	P.O. Box 964	Monroe	AL	36461
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13		Harden	Southwest Alabama Mental Health/Mental Retardation	328 W. Claiborne St	P.O. Box 964	Monroe	AL	36461
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27		Harden	Southwest Alabama Mental Health/Mental Retardation	328 W. Claiborne St	P.O. Box 964	Monroe	AL	36461

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As Posted on USAC Site: 8/5/09

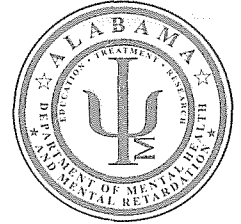
	AN	AO	AP	AQ	AR	AS
1	33. Certify will utilize telecom services for health care?	34. Certify that HCP is nonprofit or public entity?	35. Certify that HCP is located in a rural area?	36. Certify that HCP satisfies all requirements?	38. Date	39a. Authorized Person, First Name
2	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
3	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
4	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
5	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
6	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
7	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
8	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
9	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
10	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
11	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
12	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
13	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
14	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
15	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
16	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
17	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
18	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
19	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
20	TRUE	TRUE	TRUE	FALSE	5/6/2009	Candace
21	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
22	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
23	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
24	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
25	TRUE	TRUE	TRUE	TRUE	5/6/2009	Candace
26	TRUE	TRUE	FALSE	TRUE	5/6/2009	Candace
27	TRUE	TRUE	FALSE	TRUE	5/6/2009	Candace

	AT	AU	AV	AW	AX
1	39b. Authorized Person, Middle Initial	39c. Authorized Person, Last Name	40. Title or Position	41. Employer	42. Employer's FCC RN
2		Harden	Executive Director / Project Coordinator	Southwest Alabama Mental Health/Mental Retardation Board	0017911389
3		Harden	Executive Director / Project Coordinator	Southwest Alabama Mental Health/Mental Retardation Board	0017911389
4		Harden	Executive Director / Project Coordinator	Southwest Alabama Mental Health/Mental Retardation Board	0017911389
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27		Harden	Executive Director / Project Coordinator	Southwest Alabama Mental Health/Mental Retardation Board	0017911389



BOB RILEY
GOVERNOR

STATE OF ALABAMA
**DEPARTMENT OF MENTAL HEALTH
AND MENTAL RETARDATION**
RSA UNION BUILDING
100 N. UNION STREET
POST OFFICE BOX 301410
MONTGOMERY, ALABAMA 36130-1410



JOHN M. HOUSTON
COMMISSIONER

September 4, 2008

Mrs. Candace Harden
Executive Director
Southwest AL Mental Health Center
P.O. Box 964
Monroeville, AL 36461

Dear Mrs. Harden:

This is confirmation that the below listed agencies are considered by the Alabama Department of Mental Health and Mental Retardation to be certified and comprehensive community mental health centers:

East Central Alabama Mental Health Center
South West Alabama Mental Health Center
West Alabama Mental Health Center
South Central Alabama Mental Health Center

As always, we appreciate the work you do on behalf of Alabamians with mental illness, intellectual disabilities, and/or substance abuse addictions.

Sincerely,

John Houston
Commissioner